


# TECHNO GENIE vs. THE TECHNO BLUES

by  
Dave  
Rosenberg



I could never do that!  
How do they know how  
to do all that stuff...  
on the computer?



You called me?



Um,  
I don't know...  
**Who Are  
You?**

I'm "Techno Genie",  
master of digital  
technology.

"Digital  
Technology"?

Yes, all the computers,  
tools, and devices  
that KP uses to  
deliver care, gather  
information, and keep  
everyone informed.  
And somehow you  
called me.

Gee, I was just watching the nurses and thinking I could never do what they do.

WINDOWS  
ten  
IOS

Ah, then you did call me. You have the "techo blues", and I'm glad I came because you need my help.

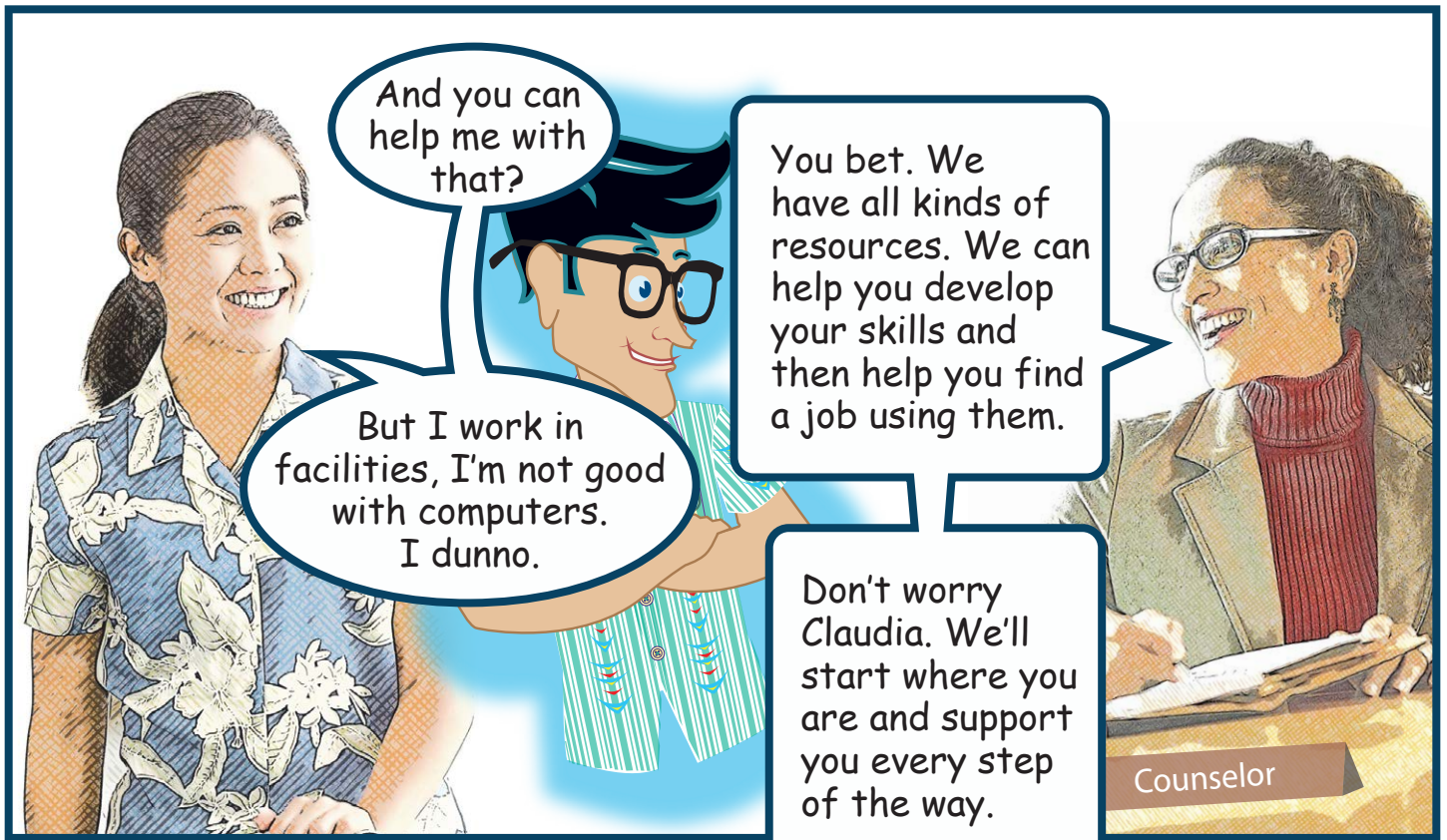


This is my friend Claudia, and she wants to become "digitally fluent."

Digitally fluent?

That means getting comfortable with technology so you can learn about the computers, devices, and information systems through which KP delivers care and runs its operations.

Counselor



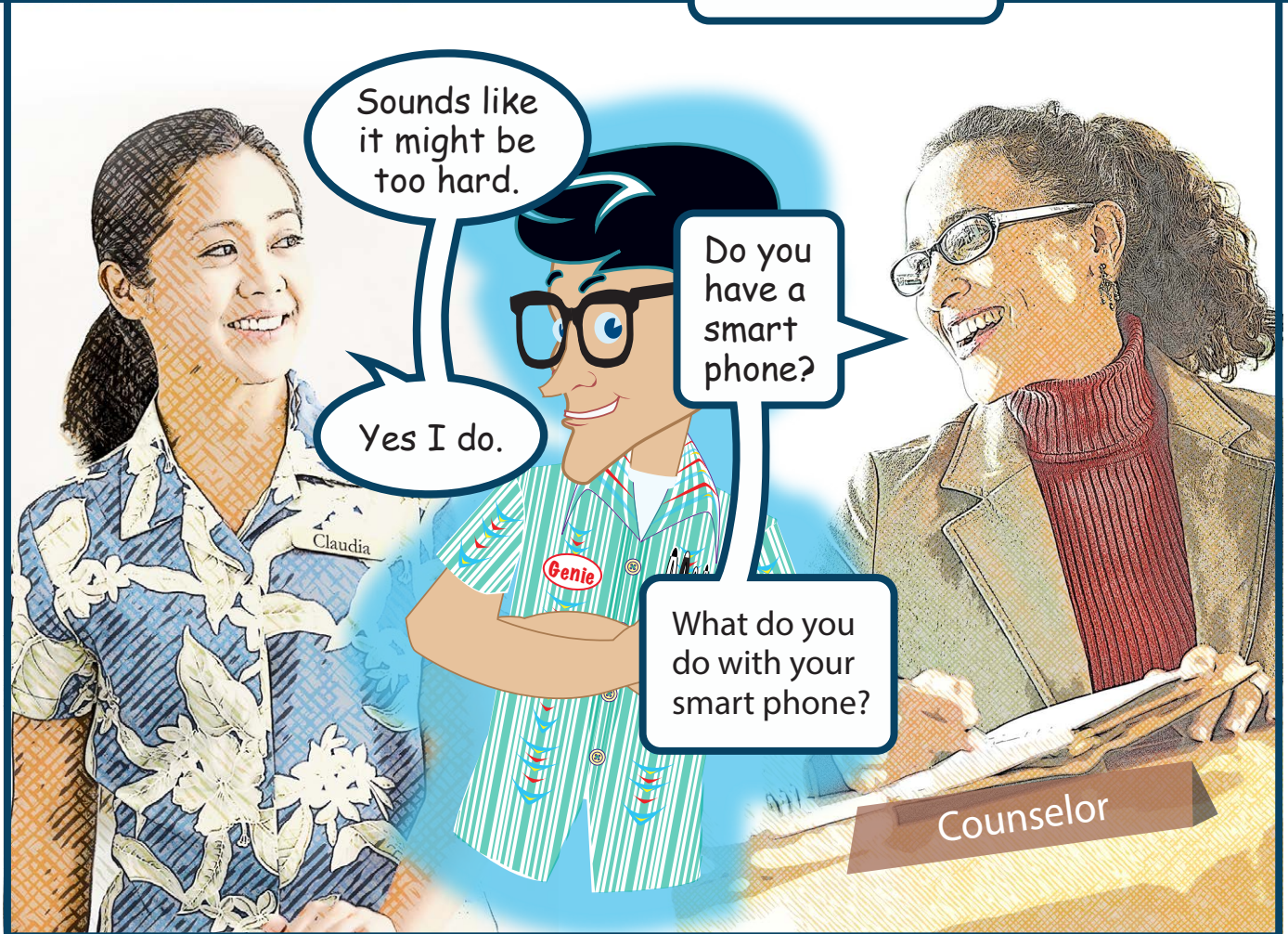
And you can help me with that?

You bet. We have all kinds of resources. We can help you develop your skills and then help you find a job using them.

But I work in facilities, I'm not good with computers. I dunno.

Don't worry Claudia. We'll start where you are and support you every step of the way.

Counselor



Sounds like it might be too hard.

Do you have a smart phone?

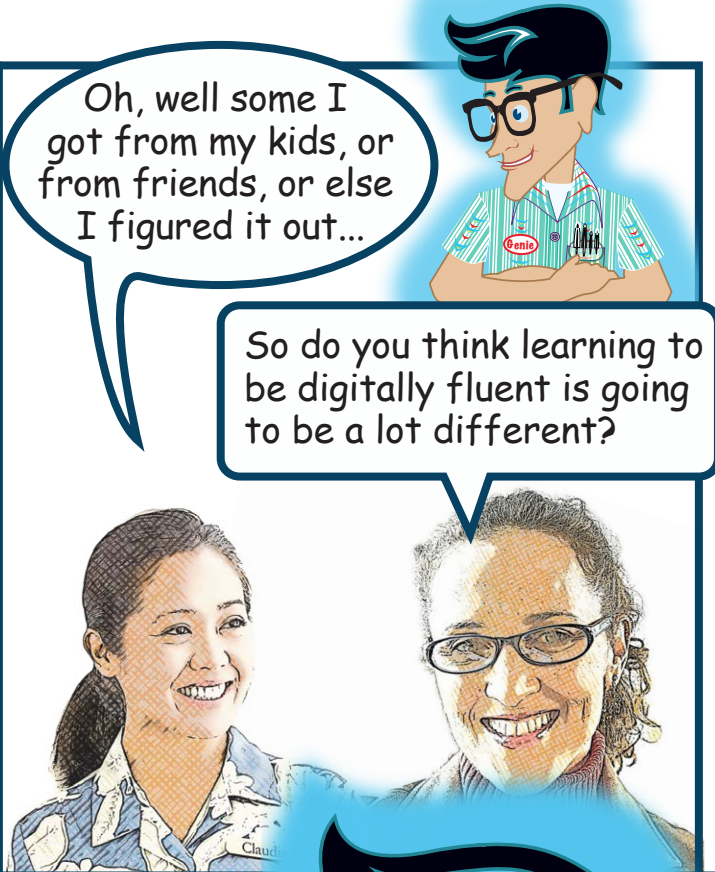
Yes I do.

What do you do with your smart phone?

Counselor



Well, I text, and I sometimes watch stupid cat videos on YouTube. I shop. Oh, and I monitor my kids' Facebook accounts.



Oh, well some I got from my kids, or from friends, or else I figured it out...

So do you think learning to be digitally fluent is going to be a lot different?

There's a lot to know to do that. How did you learn it?

Counselor



Well... Gee... I never looked at it like that.

OK.

Why don't we take the first steps and see where it all leads?



I think we've helped you with your "techno blues", Claudia. My work here is done!

You can get started developing your computer and digital fluency skills by visiting [bhmt.org/digital-fluency](http://bhmt.org/digital-fluency)

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